Bowel cancer screening and people with intellectual disabilities: Working in co-production and establishing principles for good practice initiatives

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Abstract

Bowel cancer is the fourth most common cancer in England, and with 1:20 people developing bowel cancer, it is the second highest cause of cancer deaths. If diagnosed early treatment can be more effective and screening programmes can reduce these mortality figures, yet there are some people for whom access and uptake of screening programmes is significantly less than the rest of the population - namely people with intellectual disabilities. This articles aims to describe the process of co-production when working with a group of people with intellectual disabilities to explore why they may be reluctant to access bowel cancer screening programmes. Bowel cancer, its incidence and prevalence is introduced; the screening process described; and the population involved defined. The co-production process is catalogued, where clinicians, academics and people with intellectual disabilities worked together to explore the challenges of accessing screening programs. The article concludes with recommendation to inform practice.

Keywords

Empowerment, cancer, co-production, collaborative working, health promotion.

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Introduction

In the United Kingdom there are 36,000 new cases of colorectal cancer diagnosed each year (Cancer Research UK, 2006). It is the fourth most common cancer and the second most common cause of cancer-related death in the United Kingdom (Cancer Research UK, 2011), accounting for approximately 16,000 deaths per year (Wild et. al, 2006; Quarini & Gosney, 2009). Early detection and screening can improve function and quality of life (McGovern et. al, 2004), and is the cornerstone for the improvement of cancer survival outcomes (Department of Health, {DH} 2000). Empirical evidence demonstrates that primary screening and secondary investigation for bowel cancer in an 'asymptomatic' individual, at increased risk, is effective in the reduction of colorectal cancer incidence, mortality and increased survival from the disease (Wagner, Herdman & Wadhwa, 1991; Fedele, Jones & Niessen, 1991; Robinson et. al, 1997; James, Campbell & Hudson, 2002).

More than 95% of colorectal cancers develop from benign adenomatous polyps (Borum, 2001) with a malignant transformation which is reported to take between 10 years (Winawer, 1999) and up to 35 years, the adenoma-carcinoma sequence (Jackman & Mayo, 1951; Muto, Bussey & Morson, 1975; Peipins & Sandler, 1994; Hardy, Meltzer & Jankowski, 2000).

Therefore, colorectal cancer is an ideal candidate for screening with a patient-friendly and

safe examination. Early diagnosis, before the development of symptoms, may be an effective way of reducing mortality. It is this which a screening programme seeks to address.

Colorectal Cancer is ideal for population screening since it is common and has a well recognised pre-malignant lesion (the adenoma), treatment of which reduces the risk of cancer (West et. al, 2007).

The screening process

As a result of the UK Government's commitment to reduce cancer deaths in the under 75s by at least 20% in 2010 (DH, 1999) the Bowel Cancer Screening Programme in England was planned and introduced in 2006. It aims to achieve its targets through early detection of colorectal cancer and their pre-malignant precursor lesions. Different screening methods were proposed, with varying sensitivities and specificities. The two principle methods chosen for the screening process are Faecal Occult Blood testing (FOBt) and colonoscopy. The FOBt depends on the detection of blood lost from early cancers and adenomas in faecal samples. Randomised controlled trials have demonstrated that colorectal cancer mortality can be reduced by screening using FOBt (Towler et. al, 1998; Anwar, Hall & EIDer, 1998; Kronborg, 2003). After 10 years of follow-up, screening by FOBt every 2 years led to a reduction of 18% in colorectal cancer mortality, regardless of sex and age, in individuals aged 45 – 75 years, with a shift in detection to early stage Dukes' A cancers (Kronborg et al., 1996; Hewitson et al., 2007). As most colorectal cancers begin as a polyp, which are benign (non-cancerous) growths on the colon's inner surface (Boolchand et al., 2006), removing these polyps interrupts the adenoma-carcinoma sequence and prevents the development of cancer (Winawer et al., 1993; Lieberman, 1998). Therefore, those with a positive FOBt are offered colonoscopy as the secondary investigation. Through this process, the entire surface of the colon is examined, pre-cancerous changes and asymptomatic colorectal cancers

detected and polyps removed (Levin *et al.*, 2008; Parente, Marino & Crosta, 2009). Individuals are entered into a polyp surveillance programme, depending on the findings at colonoscopy.

Several factors have been identified which influence participation within the screening process, including the fear of the results, dealing with faeces, confusion about the instructions and fear of the colonic procedure (McCaffery et. al, 2003; O'Sullivan & Orbell, 2004; Chapple et. al, 2008). Additional reasons for non-compliance included lack of interest, the absence of bowel related symptoms, embarrassment and worries about the test being unpleasant or painful (Vernon, 1997; MORI, 2009).

The screening programme relies on the willingness of individuals to undergo a certain screening test, which may be influenced by perceived advantages and drawbacks of screening tests and by knowledge and awareness of colorectal cancer, its risk and screening (Vernon, 1997; Blalock *et al.*, 1990; Keighley *et al.*, 2004). Social attitudes towards cancer, participation in early detection and screening programmes and compliance with treatment and coping strategies, are known to be profoundly affected by individual and cultural beliefs (Navon, 1999). Individuals invited to take part in the screening programme might consult family members, friends and colleagues who have previously undergone the process. The consequence of the Bowel Cancer Screening Programme and previous screening processes might also trigger psychological responses and lead to compliance or non-compliance in screening processes or treatments (McGovern *et al.*, 2004).

A systematic review illustrates that population-based screening programmes, letter-based and GP-based programmes are effective in increasing oncologic screening uptake for the general

population (Ferroni, et al., 2012); and yet recent figures suggest that people with an intellectual disability in the UK are significantly less likely to receive screening (Osborn et al., 2012). The most common underlying causes of death amongst this population is heart and circulatory disorders (22%) and cancer (20%) (CIPOLD, 2013). Understanding and identifying exactly what the barriers to screening uptake among PwIDs are and what measures can be put into place to improve informed decision making regarding participation in this effective health screening program, remains fundamentally important.

An intellectual disability perspective

Emerson et al., (2011) estimate that there are approximately 1,198,000 people with intellectual disabilities, of which 298,000 are children and young people under the age of 17. Yet they remain one of the most marginalized groups in contemporary society (DH, 2001), and never more so when it comes to having their health needs identified, assessed and ultimately met. People with intellectual disabilities often have worse health than other people in the general population, yet have great difficulty accessing appropriate healthcare (Jackson & Read, 2008). Research and campaign reports recognize that when people with intellectual disabilities access the health care system, they are likely to receive different care and treatment than the average person who does not have an intellectual disability (Lin, Wu & Lee, 2003; Mencap 2004; 2007; 2009; 2013), but research around this area remains sparse (Jansen et al 2004). What is known is that the uptake of bowel cancer screening generally remains low for this marginalized population, for a whole host of reasons (Read & Latham, 2009).

Whilst resources alone will never replace education and training around the potential complexities when caring for people with intellectual disabilities and their health needs, toolkits have a flexibility of usage (Read *et al.*, 2011), can reinforce best practice (Read &

Rushton, 2013) and promote informed choice. As part of the process of developing a research proposal to develop a toolkit to improve informed decision making for people with intellectual disabilities around bowel cancer screening programs, the authors worked in coproduction with a group of people with intellectual disabilities to shape the direction, process and content of the proposal. This paper will critically present this co-production process of working together to explore this issue.

Co-production as a way of working with others

Self-determination (according to co-production theorists) relies on opportunities to create solutions rather than simply being perceived as part of the problem (Corcoran, 2014). Co-production refers to the contribution of service users to the provision of services, has historical roots in civil rights and social care in the USA, and more latterly in the UK health and social care services (Ralpe & Wallace, 2010). Co-production is internationally recognized as an empowering approach within statutory and other sectors and is fundamental to personcentred advocacy. Reflection and feedback from people with intellectual disabilities has become an essential part of co-production in advocacy (Corcoran, 2014).

Aims

The aims of this paper are to describe the integral process of working in coproduction with people with intellectual disabilities; introduce the outcomes of this in relation to bowel cancer screening; and establish principles for good research practice.

Rationale

The life expectancy of people with intellectual disabilities is steadily increasing (Emerson and Hatton 2008), yet despite this evidence poor access to health promotion and cancer screening programs prevails (Disability Rights Commission {DRC} 2006). As age is a predisposing

factor to the incidence of bowel cancer, with 72% of people diagnosed over 65 (NHS choices 2014), cancer screening needs to take a higher profile in the care of people with intellectual disabilities. Many people with intellectual disabilities will be affected by cancer during their life time, either personally or because people they know have had the disease (Hanna *et al* 2011), a view echoed in our discussions. Although cancer rates have been found to be slightly lower in people with intellectual disabilities than the general population, they are beginning to rise (Tuffrey-Wijne et al 2009), yet access to screening programs remains problematic.

Improving healthcare services for people with intellectual disabilities is challenging due to a lack of information in appropriate formats (Howelson, Clarke 2013), and many people with intellectual disabilities are still heavily reliant on carers to identify and communicate their health needs (Felche et al 2008). To ensure equity and parity of treatment, people with intellectual disabilities should be supported to access health services, based on the fundamental principles advocated in government legislation (DH, 2001), i.e. independence, choice, rights and inclusion. Accessible information needs to be clearly written, to ensure people can make informed choices, understand their rights and have their say (Dawson 2011). Despite this there is consistently lower rates of cancer screening uptake in people with intellectual disabilities compared with the general public (DH, 2004).

Limited empirical research is available to investigate intellectual disability's healthcare professionals' awareness of cancer screening programmes and their eligibility criteria. Rees (2011) found that knowledge appeared limited, with the majority of staff attributing their information about cancer screening from the media and their own experience. Rees (2011) also acknowledges the lack of evidence to suggest that education and training programmes specific to cancer screening is offered to professionals working with people with intellectual

disabilities. If this group of people and their carers are not aware of the need for cancer screening, the uptake is likely to continue to be poor (DRC, 2006).

This consultation was not formally classified as research, but as participant engagement prior

METHODS

Consent

to research so that the research questions and processes would be informed by the experiences and insights of the participants. The paper is not aiming to report research; rather it is advocating for, and presenting an example of, co-production to inform research.

People with an intellectual disability were initially approached since they had previously been involved in discussions and projects around issues such as loss, death, dying. Individuals had worked in groups and as individuals and had sought support from the organisation over a period of time in a number of different ways. As a result of their experiences, people sought to be involved in project work, and the initiative to become involved in health related topics originated from individuals themselves who were looking for ways to explore such issues and to express their thoughts in order to make a difference. Process consent (Beaver et al, 1999) is a concept that involves constant checking for wanting to be involved before and throughout any sensitive meeting, and was used throughout this consultation process. Written consent to participate using clear information was arranged at the advocacy organization.

Participants

All participants were aged 40 plus, were able to consent, and able to communicate verbally (although two had communication impairments, they could make their views, needs and wants known. All participants except one male lived at home with family members.

The variety of backgrounds and expertise of the facilitators was helpful in providing meaningful support both during and following the consultation meeting. One facilitator had

an extensive background in bereavement support; the two clinical facilitators were able to clarify terminology, expectations and understanding around issues pertaining to the body and the impact of cancer. The advocacy organisation had a range of independent advocates available to support any participant after the session as required.

A consultation meeting (10-12.30, followed by lunch) was held with one of the authors, six people with intellectual disabilities (four men; two women), an advocate from Reach, Asist, (an established advocacy organisation in Stoke on Trent, Staffordshire) and two specialist nurses from a local hospital NHS Trust. The advocate had previously met with the participants to explain what the meeting was about and to ascertain their informed consent to participate, given the potential sensitive nature of the discussion. Following the consultation, a feedback session was organised to which all participants were invited; and a report using clear information was written in conjunction with the participants.

Procedure

The purpose of the meeting was to share ideas about health screening for bowel cancer using creative consultation methods. The discussion revolved around the four key areas:

- 1. To explore the reasons for poor bowel cancer screening uptake
- 2. To clarify people with an intellectual disability's understanding of health screening and its importance
- To establish appropriate ways to engage people with an intellectual disability in research
- 4. To help to discover practical interventions to promote bowel cancer screening.

The meeting was facilitated by the first author, and experienced academic, and the third author, an experienced advocate.

An anatomical model of a body was used to show participants where the bowels were located and how different parts of the body works. To facilitate meaningful engagement, posters were also designed and used throughout, where people with intellectual disabilities were encouraged to write or draw ideas and comments on post-it notes which were then displayed on the posters. This process promoted ownership of the ideas to the group participants themselves and also helped the participants to think about why health screening is important and to share their personal experiences and questions (see Figure 1).

Insert Figure 1. How we worked together

Outcomes

Whilst the primary aim of the co-production meeting was to learn from people with intellectual disabilities about accessing bowel cancers screening, reciprocal learning was evident. People with intellectual disabilities had a thirst for knowledge around cancer generally and bowel cancer specifically, and whilst they had a number of professionals to address their health questions, they fully maximized this opportunity. Seeing the manikin of the body fascinated members of the group, as no-one had seen a three dimensional model of the body presented in this way before. They leaned forwards to access a better view of the manikin, and asked pertinent questions regarding the what, where and how of the main body parts. The clinicians had taken along a bowel cancer screening kit, and this was explored and passed around the group to enable members to fully appreciate what we were talking about.

Some members talked about family members who had experienced cancer, some of whom had survived, some who had died. There were many questions around who gets cancer and why, and members asserted that clear information was important for everyone, not just people with intellectual disabilities, as one person commented '…cancer happens to everyone, all classes, all races…'. The focus of the discussion quickly moved on to what gets in the way of screening and what helps.

What gets in the way

Obstacles included the lack of support as talking about bowel cancer can be sensitive for anyone, regardless of the presence of an intellectual disability or not. Group participants said that some of the words used in the testing kit and associated information was too scientific. They felt that some people may focus on the words and what they meant, and not pay attention to the process itself and its importance. The lack of opportunities to talk about bowel cancer was raised, and for some participants this was their first opportunity to talk about it. One person said they needed more awareness raising amongst people with intellectual disabilities and training for staff, so that everyone understood it potential importance.

What would help

Primarily, participants talked about the need for a variety of accessible information including a film to demonstrate the screening process; information accompanied by pictures; and accessible (with clear information and pictures) posters in prominent places (such as toilets; Day Services; Churches; GP surgeries) to raise awareness. They recognized the importance of the media (e.g. TV and radio) in raising issues in soap operas and documentaries, and providing a focal point to prompt discussion and debate around this sensitive topic area. In

summary, the three key areas raised were clear information; awareness; and support (see Figure 2).

Insert Figure 2. What would help

Discussion

Exploring sensitive topics around health care with people with intellectual disabilities is often difficult, since one never knows exactly what issues might be raised by participants, and what their understanding and previous experiences may have been. This is exactly the same for the rest of the population, as health promoters, palliative care professionals and educators talk with the general public, they can never be fully prepared and anticipate exactly what is brought up around these areas. In this small group (N=6) three of the participants (50%) talked openly about personal experiences of cancer and all (N =6) could relate to health issues and the challenges of accessing healthcare. As is often the case, the process of engagement is indicative to any meaningful outcomes, and the meeting was held in a private, comfortable, accessible environment that was familiar to all participants. Hospitality remains important, and drinks and snacks were available throughout, such principles are important features of any research.

Empowerment was important, and having the support of a familiar advocate using processes that were familiar to the participants helped to ensure that everyone felt comfortable with speaking out and speaking up. We all used individual traffic light coloured cards so that everyone could slow down the discussions, or interrupt the flow, or indicate that they wanted to speak. Using these, plus of flip charts paper, post it notes and brightly coloured pens helped everyone to focus, and all of the participants were used to working in this way.

Seeing, touching and feeling the screening tools and the manikin maximized engagement with the group participants, and health educators are aware of the impact that visual stimuli can have on drawing people into a particular topic for discussion. For the participants of this consultation group, the visual prompts were really important, since they opened up new learning opportunities never before experienced.

This was a sensitive topic to explore, but it was an issue of particular concern for the six participants, some of whom had direct personal concerns with family members around cancer. There are few people with intellectual disabilities who successfully access bowel cancer screening programmes, and by working in co-production with members of this population who we particularly wanted to include, helped the research team to better understand effective ways of making the process more accessible and the inherent information more meaningful. If we see the people we are concerned about as being central to the solutions to these challenges, we are more likely to be able to address these challenges more effectively. Working in this way also helped to identify principles of good research practice when working with people with intellectual disabilities (see Table 1.), with the objective of submitting a research proposal around bowel cancer screening.

Table 1. Principles for good research practice

- Co-production is the essence of developing good processes and can be the the focus of research (holistic, equality of skills, working together for mutual benefits)
- Engage with people who matter
- Clear, timely, appropriate information and communication is crucial to engagement
- Face to face discussions promote reciprocal learning
- Support remains crucial throughout

- Understanding your own health is important for everyone
- Planning is important: venue, environment, comfortable, safe, familiar

Whilst these principles will help to inform good research practice around marginalized groups generally, the need for an empirically tested, evidence base around the use of co-production, in particular involving people with an intellectual disability, remains important. The poor uptake of bowel cancer screening for this population remains problematic, but working alongside people with intellectual disabilities may help researchers to articulate their concerns more strongly and inform future research proposals in a meaningful way.

Conclusion

On reflection, this consultation group discussion was not only informative, educative and helped in shaping up and informing the development of a research proposal around a very sensitive topic area, it was also hugely enjoyable. Working in co-production proved mutually beneficial, as local clinicians also learned how to communicate better with a relatively unfamiliar population-people with ID. Bringing people with intellectual disabilities, clinical partners, advocates and researchers together in this way helps to overtly promote understanding and strengthen potential research proposals, ensuring that research remains firmly grounded in the reality of practice.

People with an ID have valuable contributions to make across the whole research continuum, and working in co-production is a constructive method of engagement that values all parties and the contributions that everyone makes, particularly in the palliative care context. The conclusion culminated in three recommendations:

- Clear information about screening for bowel cancer, using clear words and pictures, films and audio information, is fundamentally important for people with an intellectual disability.
- More opportunities to find out about health screening, at college, the library and through educational opportunities should be available to people with an intellectual disability.
- 3. Support should be accessible and available, e.g. hospital staff who could explain processes and tests; support from Macmillan Nurses if appropriate.

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Figures & Tables

Insert Figure 1. How we worked together



Figure 2. What would help





Table 1 . Principles for good research practice

• Co-production is the essence of developing good processes and can be the focus of research (holistic, equality of skills, working together for mutual benefits)

- Engage with people who matter
- Clear, timely, appropriate information and communication is crucial to engagement
- Face to face discussions promote reciprocal learning
- Support remains crucial throughout
- Understanding your own health is important for everyone
- Planning is important: venue, environment, comfortable, safe, familiar